

Village of Ashville P.O. Box 195 200 East Station Street Ashville, OH 43103







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Chief of Wasternat

Chief of Wastewater Adam P. Kehoe

Chief of Water James R. Welsh

Second Notification - Update Water-outage and Boil Water Alert

February 17, 2021

FOR IMMEDIATE RELEASE TO RESIDENTS AND BUSINESS IN ASHVILLE

Water Conservation Advisory FOR MORE INFORMATION

Contact Jim Welsh or Franklin Christman

A water break has occurred on West Main Street between Cromley and Long Street. Repairs are underway but because of the age of valves and the temperature we have been unable to turn off the water to isolate the leak. That has caused a significant amount of water loss in our water-towers.

"Water-outage and Boil Water Alert"

Therefore, with both the loss of water and the resulting decrease in water pressure we are issuing a "boil water alert". We will also need to recover the water that we have loss.

We are investigating how long it will take to make repairs and if that assessment indicates a modification of the "boil water alert" or change in the "conservation advisory" you will be notified.

We are instructing you as residents to boil all tap water at a rolling boil for at least two minutes prior to consumption. The "boil water alert" remains in effect for 48 hours after repairs or until we can confirm no contamination is possible and issue an all-clear. If water has been open to air a water quality test will be performed and if any problems are detected the alert will be extended another 24 hours and you will be notified. As an alternative to boiling water, people may use bottled water.

"Conservation Advisory"

As a result of the loss of water we will need to conserve water. The village has 550,000 gallons in elevated storage and the past 12 months average daily flow has been 310,000 gallons. The Village only has 1½ days of storage. We do not want the distribution system to depressurize & have parts of town go dry. Therefore, we ask that residents decrease their use of water during this period. Water remains safe for now. During this advisory no unnecessary use of water is permitted. Additional steps that the

- Taking shorter showers;
- Turning off the water when shaving or brushing teeth;
- Fixing leaky faucets or toilets;

average person can take to help include:

- Delay or use only full loads when washing clothes or dishes;
- Using water-saving showerheads and faucets & toilets.

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"It is a place people will want to live, and businesses will want to locate."

"Discoloration Advisory"

This event will result in discoloration. If discoloration occurs, let your water run until it clears. One word of caution: Rust will stain light colored laundry. Please be sure that both your cold and hot water are rust-free before you launder any whites. If such staining occurs, there is a remedy. Most grocery and hardware stores carry laundry aids, which remove rust stains. We have a Rust Stain Remover at the office called "Super Iron Out". If you happen to get this message late, come to 200 East Station if you need to remove iron stain from your clothing.

If there are any changes, you will be notified.

For more information, residents may contact their Water Department at (740) 983-6367 or (614)214-9223 or (740)207-1842. If there are any changes you will be notified in person or by our website, radio, TV, and Newspaper.

For more information, residents may contact their Water Department at (740) 983-6367. Sincerely,

James Welsh

Jim Welsh, Chief of Water Operations cc: Charles Wise, Mayor

Once repairs are completed Ashville will send out that information.

We appreciate everyones patience during this water event.

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