

February 9, 2017

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## Water Outage and Boil Alert

# FOR IMMEDIATE RELEASE TO RESIDENTS AND BUSINESS IN REPAIR AREA

The Ashville Water Department is issuing a "Water Outage and Boil Water Alert" for the area located on both sides of Lexington Avenue, Rail Street, May Street, and some residents on West Station Street and Miller Avenue. The repair and outage area is highlighted below. The outage is the result of repairs to an eight inch water main. Repairs will take place on Friday, February 10<sup>th</sup> and will take about four hours. The Boil Alert will run through 6:00 pm on Monday, February 13<sup>th</sup>.

### **For Boil Alert**

In the area of the outage, we are instructing you to boil all tap water at a rolling boil for at least two minutes prior to consumption. The "boil water alert" remains in effect for 48 hours after repairs or until we can confirm no contamination is possible and issue an allclear, anticipated time already indicated. If water has been open to air a water quality test will be performed and if any problems are detected the alert will be extended another 24 hours and you will be notified in person. As an alternative to boiling water, people may use bottled water. You may as a result of the outage experience darker colored water (rust particles from the inside of iron water mains).

### For Discoloration Advisory

The discoloration will dissipate in a few hours. If discoloration occurs, let your water run until it clears. One word of caution: Rust will stain light colored laundry. Please be sure that both your cold and hot water are rust-free before you launder any whites. In the event that such staining occurs, there is a remedy.

Most grocery and hardware stores carry laundry aids, which remove rust stains. We have a Rust Stain Remover at the office called "Super Iron Out". If you happen to get this message late, come to 200 East Station if you need to remove iron stain from your clothing. If there are any changes, you will be notified by our website, radio, TV, and Newspaper.

For more information, residents may contact their Water Department at (614) 214-9223. Sincerely,

### James Welsh

Jim Welsh, Chief of Water Operations cc: Mayor Wise, Village Council, Village Administrator



"It is a place people will want to live, and businesses will want to locate."

